

Table III-5 MOFD 2009 Incidents by Type

Summary

| | All MOFD | | | | Orinda Only | | | | Code 3 percent | Moraga and Canyon | | | | Code 3 percent |
|-------------------------------------|----------|----------|--------|--------|-------------|----------|--------|--------|----------------|-------------------|----------|--------|--------|----------------|
| | All | Code 0-1 | Code 2 | Code 3 | All | Code 0-1 | Code 2 | Code 3 | | All | Code 0-1 | Code 2 | Code 3 | |
| All Dispatches to MOFD Service Area | 2962 | 76 | 771 | 2115 | 1528 | 45 | 423 | 1060 | | 1434 | 31 | 348 | 1055 | |
| Dispatched & cancelled en route | 585 | 8 | 41 | 536 | 272 | 4 | 25 | 243 | | 313 | 4 | 16 | 293 | |
| Incidents attended to | 2377 | 68 | 730 | 1579 | 1256 | 41 | 398 | 817 | | 1121 | 27 | 332 | 762 | |
| False Alarms | 201 | 1 | 42 | 158 | 98 | 1 | 19 | 78 | | 103 | 0 | 23 | 80 | |
| Non False Alarm incidents | 2176 | 67 | 688 | 1421 | 1158 | 40 | 379 | 739 | 100% | 1018 | 27 | 309 | 682 | 100% |
| Medical | 1678 | 2 | 398 | 1278 | 846 | 1 | 193 | 652 | 88% | 832 | 1 | 205 | 626 | 92% |
| Fire | 90 | 1 | 14 | 75 | 51 | 1 | 8 | 42 | 6% | 39 | 0 | 6 | 33 | 5% |
| Building Fire | 16 | 0 | 0 | 16 | 8 | 0 | 0 | 8 | 1% | 8 | 0 | 0 | 8 | 1% |
| Fire - potential | 75 | 0 | 64 | 11 | 56 | 0 | 48 | 8 | 1% | 19 | 0 | 16 | 3 | 0% |
| Rescue | 2 | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 0% | 1 | 0 | 0 | 1 | 0% |
| Hazmat | 35 | 0 | 31 | 4 | 21 | 0 | 18 | 3 | 0% | 14 | 0 | 13 | 1 | 0% |
| General assistance | 296 | 64 | 180 | 52 | 183 | 38 | 111 | 34 | 5% | 113 | 26 | 69 | 18 | 3% |

Detail

| | | All MOFD | | | Orinda | | | Moraga | | |
|----------------------------------------------------|-----------------|----------|--------|--------|--------|--------|--------|--------|--------|--------|
| | | Code 1 | Code 2 | Code 3 | Code 1 | Code 2 | Code 3 | Code 1 | Code 2 | Code 3 |
| Dispatched & cancelled en route | 11- Canceled | 8 | 41 | 536 | 4 | 25 | 243 | 4 | 16 | 293 |
| Alarm system sounded due to malfunction | 12-False Alarms | 0 | 1 | 14 | 0 | 1 | 12 | 0 | 0 | 2 |
| Alarm system sounded, no fire - unintentional | 12-False Alarms | 0 | 0 | 5 | 0 | 0 | 3 | 0 | 0 | 2 |
| CO detector activation due to malfunction | 12-False Alarms | 0 | 3 | 0 | 0 | 2 | 0 | 0 | 1 | 0 |
| Detector activation, no fire - unintentional | 12-False Alarms | 0 | 1 | 4 | 0 | 1 | 2 | 0 | 0 | 2 |
| Extinguishing system activation due to malfunction | 12-False Alarms | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| False alarm or false call, other | 12-False Alarms | 0 | 14 | 61 | 0 | 4 | 19 | 0 | 10 | 42 |
| Good intent call, other | 12-False Alarms | 0 | 8 | 0 | 0 | 3 | 0 | 0 | 5 | 0 |
| Heat detector activation due to malfunction | 12-False Alarms | 0 | 1 | 3 | 0 | 1 | 2 | 0 | 0 | 1 |
| Local alarm system, malicious false alarm | 12-False Alarms | 0 | 0 | 5 | 0 | 0 | 2 | 0 | 0 | 3 |
| Malicious, mischievous false call, other | 12-False Alarms | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 4 |
| Municipal alarm system, malicious false alarm | 12-False Alarms | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| No incident found on arrival at dispatch address | 12-False Alarms | 0 | 7 | 5 | 0 | 4 | 3 | 0 | 3 | 2 |
| Smoke detector activation due to malfunction | 12-False Alarms | 0 | 3 | 14 | 0 | 3 | 8 | 0 | 0 | 6 |
| Smoke detector activation, no fire - unintentional | 12-False Alarms | 1 | 1 | 27 | 1 | 0 | 17 | 0 | 1 | 10 |
| Sprinkler activation, no fire - unintentional | 12-False Alarms | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 |
| System malfunction, other | 12-False Alarms | 0 | 0 | 3 | 0 | 0 | 3 | 0 | 0 | 0 |
| Unintentional transmission of alarm, other | 12-False Alarms | 0 | 0 | 12 | 0 | 0 | 6 | 0 | 0 | 6 |
| EMS call, excluding vehicle accident with injury | 13-Medical | 1 | 375 | 1181 | 0 | 181 | 581 | 1 | 194 | 600 |
| Medical assist, assist EMS crew | 13-Medical | 0 | 11 | 13 | 0 | 5 | 9 | 0 | 6 | 4 |
| Motor vehicle/pedestrian accident (MV Ped) | 13-Medical | 0 | 1 | 3 | 0 | 0 | 2 | 0 | 1 | 1 |
| Rescue, emergency medical call (EMS) call, other | 13-Medical | 0 | 2 | 1 | 0 | 2 | 0 | 0 | 0 | 1 |
| Vehicle accident with injuries | 13-Medical | 1 | 9 | 80 | 1 | 5 | 60 | 0 | 4 | 20 |

Table III-5
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Detail (2 of 3)

| | | | | | | | | | | |
|---------------------------------------------------|-----------------------|----|----|----|----|----|---|----|----|---|
| Barbecue, tar kettle | 14-Fire | 0 | 2 | 1 | 0 | 2 | 1 | 0 | 0 | 0 |
| Brush, or brush and grass mixture fire | 14-Fire | 0 | 1 | 6 | 0 | 0 | 3 | 0 | 1 | 3 |
| Building fire | 14-Fire | 0 | 0 | 16 | 0 | 0 | 8 | 0 | 0 | 8 |
| Chimney or flue fire, confined to chimney or flue | 14-Fire | 0 | 0 | 2 | 0 | 0 | 1 | 0 | 0 | 1 |
| Cooking fire, confined to container | 14-Fire | 0 | 2 | 7 | 0 | 2 | 4 | 0 | 0 | 3 |
| Cultivated vegetation, crop fire, other | 14-Fire | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 |
| Fire in portable building, fixed location | 14-Fire | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 |
| Fire, other | 14-Fire | 1 | 2 | 5 | 1 | 2 | 0 | 0 | 0 | 5 |
| Fires in structures other than in a building | 14-Fire | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 |
| Forest, woods or wildland fire | 14-Fire | 0 | 0 | 2 | 0 | 0 | 1 | 0 | 0 | 1 |
| Grass fire | 14-Fire | 0 | 0 | 2 | 0 | 0 | 2 | 0 | 0 | 0 |
| Mobile property (vehicle) fire, other | 14-Fire | 0 | 0 | 3 | 0 | 0 | 3 | 0 | 0 | 0 |
| Natural vegetation fire, other | 14-Fire | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 |
| Off-road vehicle or heavy equipment fire | 14-Fire | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 |
| Outside equipment fire | 14-Fire | 0 | 1 | 4 | 0 | 1 | 3 | 0 | 0 | 1 |
| Outside rubbish fire, other | 14-Fire | 0 | 1 | 2 | 0 | 0 | 1 | 0 | 1 | 1 |
| Outside rubbish, trash or waste fire | 14-Fire | 0 | 1 | 3 | 0 | 0 | 0 | 0 | 1 | 3 |
| Outside storage fire | 14-Fire | 0 | 1 | 2 | 0 | 1 | 1 | 0 | 0 | 1 |
| Passenger vehicle fire | 14-Fire | 0 | 0 | 11 | 0 | 0 | 8 | 0 | 0 | 3 |
| Special outside fire, other | 14-Fire | 0 | 1 | 2 | 0 | 0 | 1 | 0 | 1 | 1 |
| Trash or rubbish fire, contained | 14-Fire | 0 | 1 | 2 | 0 | 0 | 1 | 0 | 1 | 1 |
| Unauthorized burning | 14-Fire | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| Attempt to burn | 15-Fire - potential | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| Smoke or odor removal | 15-Fire - potential | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| Smoke scare, odor of smoke | 15-Fire - potential | 0 | 57 | 10 | 0 | 43 | 7 | 0 | 14 | 3 |
| Steam, other gas mistaken for smoke, other | 15-Fire - potential | 0 | 3 | 0 | 0 | 3 | 0 | 0 | 0 | 0 |
| Steam, vapor, fog or dust thought to be smoke | 15-Fire - potential | 0 | 2 | 1 | 0 | 0 | 1 | 0 | 2 | 0 |
| Extrication of victim(s) from building/structure | 16-Rescue | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| Extrication of victim(s) from vehicle | 16-Rescue | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 |
| Flammable gas or liquid condition, other | 17-Hazmat | 0 | 3 | 0 | 0 | 1 | 0 | 0 | 2 | 0 |
| Gas leak (natural gas or LPG) | 17-Hazmat | 0 | 10 | 1 | 0 | 7 | 1 | 0 | 3 | 0 |
| Gasoline or other flammable liquid spill | 17-Hazmat | 0 | 2 | 0 | 0 | 1 | 0 | 0 | 1 | 0 |
| Hazardous condition, other | 17-Hazmat | 0 | 12 | 2 | 0 | 6 | 2 | 0 | 6 | 0 |
| Hazmat release investigation w/ no hazmat | 17-Hazmat | 0 | 2 | 1 | 0 | 2 | 0 | 0 | 0 | 1 |
| Oil or other combustible liquid spill | 17-Hazmat | 0 | 2 | 0 | 0 | 1 | 0 | 0 | 1 | 0 |
| Undefined | 18-General assistance | 61 | 0 | 0 | 36 | 0 | 0 | 25 | 0 | 0 |
| Accident, potential accident, other | 18-General assistance | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 |
| Animal problem | 18-General assistance | 0 | 3 | 0 | 0 | 1 | 0 | 0 | 2 | 0 |
| Animal problem, other | 18-General assistance | 0 | 2 | 0 | 0 | 1 | 0 | 0 | 1 | 0 |
| Animal rescue | 18-General assistance | 1 | 4 | 0 | 1 | 4 | 0 | 0 | 0 | 0 |
| Arcing, shorted electrical equipment | 18-General assistance | 0 | 7 | 4 | 0 | 4 | 3 | 0 | 3 | 1 |
| Assist invalid | 18-General assistance | 0 | 55 | 6 | 0 | 32 | 3 | 0 | 23 | 3 |
| Assist police or other governmental agency | 18-General assistance | 0 | 2 | 0 | 0 | 1 | 0 | 0 | 1 | 0 |
| Citizen complaint | 18-General assistance | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| Electrical wiring/equipment problem, other | 18-General assistance | 0 | 8 | 3 | 0 | 4 | 1 | 0 | 4 | 2 |
| Flood assessment | 18-General assistance | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| Heat from short circuit (wiring), defective/worn | 18-General assistance | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 |

Table III-5
MOFD 2009 Incidents by Type

Detail (3 of 3)

| | | | | | | | | | | |
|-------------------------------------------|-----------------------|---|----|----|---|----|----|---|---|---|
| Light ballast breakdown | 18-General assistance | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 |
| Lock-in (if lock out , use 511) | 18-General assistance | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| Lock-out | 18-General assistance | 0 | 18 | 1 | 0 | 13 | 0 | 0 | 5 | 1 |
| Motor vehicle accident with no injuries | 18-General assistance | 1 | 1 | 23 | 0 | 1 | 19 | 1 | 0 | 4 |
| Overheated motor | 18-General assistance | 0 | 1 | 2 | 0 | 1 | 1 | 0 | 0 | 1 |
| Person in distress, other | 18-General assistance | 0 | 13 | 4 | 0 | 4 | 1 | 0 | 9 | 3 |
| Police matter | 18-General assistance | 0 | 2 | 0 | 0 | 1 | 0 | 0 | 1 | 0 |
| Power line down | 18-General assistance | 1 | 8 | 4 | 1 | 6 | 3 | 0 | 2 | 1 |
| Public service | 18-General assistance | 0 | 7 | 1 | 0 | 5 | 1 | 0 | 2 | 0 |
| Public service assistance, other | 18-General assistance | 0 | 7 | 0 | 0 | 4 | 0 | 0 | 3 | 0 |
| Service Call, other | 18-General assistance | 0 | 10 | 0 | 0 | 4 | 0 | 0 | 6 | 0 |
| Severe weather or natural disaster, other | 18-General assistance | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| Water or steam leak | 18-General assistance | 0 | 15 | 1 | 0 | 10 | 1 | 0 | 5 | 0 |
| Water problem, other | 18-General assistance | 0 | 12 | 0 | 0 | 11 | 0 | 0 | 1 | 0 |